

IMPORTANT: Carefully read all pages of application before submitting. It is the applicant's responsibility to complete the application and submit the required supporting documentation. This application is for existing homes, where measures are installed prior to requesting a rebate. New construction is not eligible. The application must be signed by the customer holding the Columbia Gas of Virginia account. Rebates will not be paid for ineligible or incomplete applications. All purchases and installations must be made by 12/31/2026. **Rebate applications must be received within 120 days of purchase and installation, or by 1/31/2027, whichever is sooner.**

Property Information

Account Number* — — —

* Please provide all but the first 3 digits of your 11 digit account number found on your Columbia Gas bill.

Customer Information

Account Holder First Name	Last Name		
Billing Address	City	State	Zip
Installation Address	City	State	Zip
Day Phone	Email		

All rebate checks will be sent to the mailing address listed on the customer's Columbia Gas of Virginia account and in the Columbia Gas of Virginia customer's name. Authorized Agents (such as landlords) not listed on the account at the install address must attach a completed Authorized Agent Addendum for a check to be made payable and issued to anyone besides the name on the account record.

Home Information (this information is required)

Existing Primary Heat Source	Natural Gas	Heat Pump	Electric	Other	
Existing Water Heat Source	Natural Gas	Electric	Other		
Type of Home	Single Family Detached	Apartment	Condo	Townhouse	Other
Approximate Heated sq. ft.	Approximate Year Home Built				

Qualifying Measure Please check the box of the appropriate appliance installed

High Efficiency Gas Storage Water Heater (Tier 1 UEF >= 0.68)	High Efficiency Gas Tankless Water Heater (Tier 1 UEF >= 0.92)
High Efficiency Gas Storage Water Heater (Tier 2 UEF >= 0.81)	High Efficiency Gas Tankless Water Heater (Tier 2 UEF >= 0.95)

These measures are eligible only if the residence has primary natural gas water heating and only as retrofit installation in existing homes. New construction is not eligible.

CONTINUE TO PAGE 2 TO COMPLETE THE REST OF THE REBATE APPLICATION

Please allow approximately 2-3 weeks from receipt of a fully completed application for your rebate check to arrive. Applications received that are missing information may be delayed or subject to rejection.

Measure Information - Water Heating

Measure	Manufacturer	Model Number	Serial Number	Install Date	Rebate Amount per Unit	AFUE	Existing Equipment Unknown
High Efficiency Gas Storage Water Heater (Tier 1 UEF >= 0.68)	_____	_____	_____		\$50	_____	
High Efficiency Gas Storage Water Heater (Tier 2 UEF >= 0.81)					\$200		
High Efficiency Gas Tankless Water Heater (Tier 1 UEF >= 0.92)					\$150		
High Efficiency Gas Tankless Water Heater (Tier 2 UEF >= 0.95)					\$250		
Existing Water Heater Information				N/A	N/A		

Your contractor should provide you with documentation showing the model number and serial number of the equipment that was installed. If you cannot find the information on your invoice or other paperwork, then check on water heater itself. Water heaters have a "name plate" with the model number and serial number. This name plate can be found on the outside of the equipment, usually as a sticker on metal plate. It may be possible that your water heater's name plate is located inside of the water heater. If this is the case, DO NOT open your water heater. If you cannot easily locate the model number, contact the contractor who installed the equipment and ask them for information.

Application Instructions

Required Supporting Documentation (Rebate will not be processed without these items.)

Include the following supporting documents in your application package:

- Water Heater Rebate Application
- Paid sales receipt or invoice that clearly details all of the following:
 - Retailer/Contractor name, address and phone number
 - Purchase date and install date
 - Itemized detail of cost, quantity, manufacturer, model name and/or model number
- Copy of your most recent Columbia Gas of Virginia bill - **preferred but not required**

3 ways to submit your application with all supporting documents:

- Email us at **Rebates@ColumbiaGasVA.com**
- Fax at **1-801-266-4786**
- US Mail to:

Columbia Gas of Virginia
916D West Atlantic Street #351
Emporia, VA 23847

CONTINUE TO PAGE 3 TO SIGN THE REBATE APPLICATION AND TO REVIEW THE TERMS AND CONDITIONS OF THIS REBATE APPLICATION

Please allow approximately 2-3 weeks from receipt of a fully completed application for your rebate check to arrive. Applications received that are missing information may be delayed or subject to rejection.

Acceptance of Terms & Conditions

Customer hereby certifies that all information on the application is accurate, including information about customer's measures and equipment. I have read all terms and conditions on Page 3 of this application and acknowledge that Columbia Gas of Virginia may verify all information provided. Verification Process may include site inspection of completed project by Columbia Gas of Virginia or its representative.

Customer Signature

Date

Terms and Conditions

Customer and/or Authorized Agent hereby certify that all information provided on the application is accurate, including information about customer, measures and equipment, and that any existing equipment replaced was disposed of properly.

Rebate Availability

The Columbia Gas of Virginia Home Savings Program ("Program") has been approved by the Virginia State Corporation Commission and may be subject to changes at any time. All efficiency measures must be new, must be purchased and installed prior to submitting a rebate application, and must have been purchased and installed on or after January 1, 2026. Applications must include all information requested, or the rebate may be delayed or denied. All purchases and installations must be made by 12/31/2026. **Rebate applications must be received within 120 days of purchase and installation, or by 1/31/2027, whichever is sooner.** Program funding is limited to the levels approved by the Virginia State Corporation Commission. Rebates are processed and approved on a first come, first served basis. Note, rebate applications that are not submitted in a timely manner, are missing information, do not include all required documentation, or are approved after applicable funding runs out, will be denied rebates. Please check www.ColumbiaGasVA.com/Rebates for program updates. Program rebates are subject to Columbia Gas of Virginia verification of application information which may include completed project site visits by Columbia Gas of Virginia or its representatives.

Rebate Qualifications

Qualifying measures may be found online at <http://www.ColumbiaGasVA.com/Rebates> or by calling 1-877-623-5065. Efficiency measures must be installed in homes within Columbia Gas of Virginia's service area. Applicants who receive a rebate greater than authorized, whether through fraudulent application or through a processing mistake, agree to refund the money back to Columbia Gas of Virginia. Applicants cannot apply for a rebate on the same measure from both Columbia Gas of Virginia and another natural gas rebate program. Columbia Gas of Virginia maintains a list of Trade Allies which can be found at <https://www.ColumbiaGasVA.com/Find-a-Contractor> or by calling 1-877-623-5065. Applicants must recycle or otherwise properly dispose of old equipment.

Applications Details

Rebate checks will be sent to the mailing address listed on the customer's Columbia Gas of Virginia account and be in the customer's name, unless an Authorized Agent Addendum designating another party as the proper recipient of the rebate has been completed. Columbia Gas of Virginia issues rebates in the form of checks, not utility bill credits. Columbia Gas of Virginia is not responsible if your retailer or contractor provides inaccurate information about the amount and/or conditions of the actual rebate, and Columbia Gas of Virginia will not pay rebates for efficiency measures that are mislabeled or misrepresented by dealers regarding rebate qualifications. Applications are subject to verification by Columbia Gas of Virginia. If your application is selected for verification, it will not be processed until the verification process is satisfactorily completed. The customer and/or Authorized Agent hereby transfer to Columbia Gas of Virginia all "Environmental Attributes" attributable to the qualifying measure or its operation. "Environmental Attributes" means those aspects, claims, characteristics and benefits of avoided energy use associated with the measure(s). Environmental Attributes include all environmental benefits, avoided emission characteristics, credits, allowances, reductions, offsets, and benefits associated with the savings of energy and the reduction of generation from non-renewable energy resources, including any avoided emissions of carbon dioxide, methane, and any other greenhouse gases, but do not include any tax benefits or credits associated with the measure.

CONTINUE TO PAGE 4 TO CONTINUE TO REVIEW THE TERMS AND CONDITIONS OF THIS REBATE APPLICATION

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Terms and Conditions cont.

Program Limitations and Limitation of Damages

Payment of the rebate by Columbia Gas of Virginia does not warrant the performance of the qualifying/installed efficiency measures or equipment and does not warrant that the qualifying/installed efficiency measures or equipment will deliver any specified amount of energy or cost savings. The customer and Property Owner shall independently evaluate any information related to the qualifying equipment. To the fullest extent allowed by law, neither Columbia Gas of Virginia, its parent company, affiliates, subsidiaries, officers, employees, nor its contractors make any warranty, expressed or implied, or assume any legal liability or responsibility for the accuracy, completeness or usefulness of any information, estimated savings, benefits, products or process disclosed. Reference to any specific project, processes, or service by trade name, trademark, manufacturer, or otherwise does not necessarily constitute or imply its endorsement, recommendation, or favoring by Columbia Gas of Virginia, its parent company, affiliates, subsidiaries, officers, employees, or its contractors.

TO THE FULLEST EXTENT ALLOWED BY LAW, COLUMBIA GAS OF VIRGINIA AND ITS AFFILIATES AND ALL OF THEIR EMPLOYEES, OFFICERS, AND DIRECTORS MAKE NO REPRESENTATIONS OR WARRANTIES, AND ASSUME NO LIABILITY WITH RESPECT TO QUALITY, SAFETY, PERFORMANCE, OR OTHER ASPECT OF ANY EQUIPMENT, MEASURES OR PRODUCTS INSTALLED PURSUANT TO THE PROGRAM AND EXPRESSLY DISCLAIM ANY SUCH REPRESENTATION, WARRANTY OR LIABILITY. Nothing in this Application shall be construed to create any duty to, any standard of care with reference to, or any liability to any third party. Columbia Gas of Virginia shall not be responsible for costs or corrections of conditions already existing at the installation address which fail to comply with applicable laws and regulations. TO THE FULLEST EXTENT ALLOWED BY LAW, CUSTOMER AND/OR AUTHORIZED AGENT AS PART OF THE CONSIDERATION FOR PARTICIPATING IN, OR BENEFITING FROM, THE PROGRAM, AGREE TO INDEMNIFY, RELEASE AND HOLD COLUMBIA GAS OF VIRGINIA AND ITS AFFILIATES AND ALL OF THEIR EMPLOYEES, OFFICERS, AND DIRECTORS, HARMLESS FROM AND AGAINST ALL LOSS, DAMAGES, COSTS, AND LIABILITY OF ANY NATURE WHATSOEVER ARISING, IN WHOLE OR IN PART, DIRECTLY OR INDIRECTLY, OUT OF OR IN CONNECTION WITH CUSTOMER'S AND/OR PROPERTY OWNER'S PARTICIPATION IN THE PROGRAM, INCLUDING, BUT NOT LIMITED TO, ANY CLAIMS RELATED TO INSTALLATION OR OPERATION OF ANY EQUIPMENT, MEASURES OR PRODUCTS INSTALLED OR SERVICES PERFORMED under the Program. Any visits to the customer premises/installation address or other verification activities conducted by or on behalf of Columbia Gas of Virginia are related to general Program compliance matters and are not safety or code reviews, nor are they intended for any other purpose. The provisions of this Program Limitations and Limitation of Damages section including, but not limited to, the obligations to indemnify, hold harmless and defend shall survive the termination or expiration of the Program, these Terms and Conditions and customer's and/or Property Owner's participation in the Program.

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