

USE YOUR **SENSES** TO
DETECT A NATURAL
GAS LEAK



LISTEN

FOR A HISSING, BLOWING,
WHISTLING OR
ROARING SOUND



SMELL

A DISTINCT ODOR
LIKE ROTTEN
EGGS OR SULFUR



LOOK

FOR BLOWING DIRT,
BUBBLING WATER OR
DEAD VEGETATION

Think you smell
natural gas?



STOP

*what you are
doing*



LEAVE

*the area immediately
(if inside, get out)*



CALL

*911 and Columbia
Gas (from a safe
location)*

Columbia Gas[®]
A NiSource Company

Para obtener la traducción de este y otros mensajes de seguridad importantes, visite [ColumbiaGasVA.com](https://www.ColumbiaGasVA.com).



What is that smell?

Some say it smells like rotten eggs or sulfur. It is actually mercaptan, an odorant added to natural gas as a safety precaution. Recognizing this smell can alert you to a natural gas leak.

Gas leaks can also be detected by sight and sound. To learn more about leak detection and natural gas safety, visit ColumbiaGasVA.com/StopLeaveCall.



SCRATCH THE FLAME, THEN SMELL

*This odor represents
the smell of natural gas*

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WHAT TO DO

- If inside, **get out immediately**.
- If outside, safely abandon any motorized equipment you might be using and **leave the area immediately**.
- From a safe location, away from the area, call **911** and **Columbia Gas** at **1-800-544-5606**.
- **Wait for our service crew and emergency responders to arrive.** We work closely with emergency responders to prevent and respond to incidents.

WHAT NOT TO DO

- Don't light a match or candle, or operate anything that could cause a spark, including cell phones, lights, appliances, flashlights, power tools, etc.
- Don't open the windows and doors in an attempt to ventilate the building.
- Don't try to find the leak yourself, repair a leak or operate pipeline valves.

Natural gas is considered one of the safest and most reliable ways to power homes and businesses. It will not burn on its own, but when mixed with the correct amount of air and exposed to an ignition source, it can ignite.