



Need Help Paying Your Gas Bill?

Columbia Gas[®]
A NiSource Company

Crisis is a federally-funded program that is intended to provide assistance with heating emergencies. Examples of heating emergencies include lack of heat, termination notices, and inoperable or unsafe heating equipment.

When To Apply

Applications for equipment related assistance, security deposits, and emergency shelter are accepted from **November 1, 2018** through **March 15, 2019**. Applications for utility termination notices are available from **January 2, 2019** through **March 15, 2019**.

Do You Qualify

Total household income (before taxes) must be at or below 130 percent of federal poverty income guidelines.

Where To Apply

Eligible customers should visit their local Department of Social Services to apply.

2018-2019 Fuel Assistance Income Guidelines

Household Size	Monthly Income	Annual Income
1	\$1,316	\$15,782
2	\$1,784	\$21,398
3	\$2,252	\$27,014
4	\$2,720	\$32,630
5	\$3,188	\$38,246
6	\$3,656	\$43,862
7	\$4,124	\$49,478

For family size of more than 7, add \$468 per month or \$5,616 per year for each additional family member.

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For more information, visit
ColumbiaGasVA.com



Questions? Please contact our
Energy Assistance Hotline at **1-800-272-2714**.